

# Electrical Bill

**Decipher pertinent information from electric bills to become a better-informed customer**

*Choose two electric bills to study (example bills provided by Bangor Hydro) and answer the questions below. Go to the Bangor Hydro Website ([www.bhe.com](http://www.bhe.com)) and complete the Website questions.*



## Electric Bill:

1. What is the account number of this customer?
2. What telephone number would the customer call if they had questions about their bill?
3. How much did the customer owe the electric company on their last bill?
4. What is the period covered by this bill?
5. When is the next meter reading scheduled?
6. How much money does the customer pay for each kilowatt-hour of energy used (*be careful*)?
7. How many kilowatt-hours of energy did the customer use during the period for which they are being billed?
8. Is the customer using more or less energy compared to last year? What about last month?
9. Is there a state tax being paid by the customer? If there is, how much is it?
10. Provide at least four possible suggests on how the customer could possibly lower his/her electric bill in the coming months?

## Website:

1. How does Bangor Hydro produce energy?
2. What is the difference between the distribution charge and transmission charge?
3. Are there any current electrical outages reported? If so where are they?
4. Name the Maine counties that have towns within Bangor Hydro's coverage area.